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## **DailupGroup Customer Agreement**

**Effective from 17.08.2025 and until further notice.**

### **1. Acceptance of Agreement**

This is a legal contract between **DailupGroup** ("DailupGroup", "us" or "we") and the user ("Customer", "Client" or "You"). By using our website, services, or financial consulting materials, you agree to be bound by this Agreement and any related policies. Any additional or conflicting terms proposed by you are expressly rejected.

### **2. Use of Service**

By using DailupGroup services, you are granted limited, non-transferable access solely for personal, educational, or consulting purposes. You may not share your account, login credentials, or any service materials with third parties without written permission.

#### **Restrictions include:**

- Do not use the services for illegal or prohibited activities.
- Do not post abusive, fraudulent, or disruptive content.
- Do not attempt unauthorized access to our systems or accounts.
- Respect intellectual property rights and copyrights of DailupGroup and third parties.

### **3. Eligibility and Registration**

Customers must be of legal age and possess the legal capacity to enter into this Agreement. Users are responsible for maintaining the security of their accounts and for providing accurate, current, and complete registration information. Any activity under your account is your responsibility.

### **4. Complaints**

Any complaints regarding the services should be directed to [support@dailupgroup.com](mailto:support@dailupgroup.com). DailupGroup will investigate and resolve issues promptly and professionally.

### **5. Intellectual Property**

All content, materials, software, or consulting resources provided by DailupGroup are proprietary. Customers may not reproduce, distribute, transmit, or create derivative works without explicit written permission from DailupGroup.

### **6. Pricing and Payments**

Fees for services or consulting are as displayed at the time of purchase. Payment must be made through authorized methods. Failure to pay may result in suspension or termination of access to services.

## **7. Refunds**

Refunds or credits may be granted at DailupGroup's discretion. Requests must be submitted within 30 days of purchase to [support@dailupgroup.com](mailto:support@dailupgroup.com) with a clear explanation. Abuse of refund policy may lead to account suspension.

## **8. Governing Law and Jurisdiction**

This Agreement is governed by the laws of the country in which DailupGroup operates. Customers agree to submit to the exclusive jurisdiction of local courts for any disputes arising from this Agreement.

## **9. Indemnification**

Customers agree to indemnify and hold harmless DailupGroup, its affiliates, officers, and employees from any claims, damages, or losses resulting from misuse of the service, violation of this Agreement, or unlawful actions.

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**Note:** This Agreement represents the full understanding between the Customer and DailupGroup regarding use of services and supersedes any prior agreements or understandings.

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